



UNDERSTANDING EXPECTATIONS

To successfully complete this course you must be prepared, on time and attend all parts of the course. You must also pass the knowledge and skills tests offered with your course. If you arrive late to any part of the course, miss any part of your course or are unprepared when you arrive to the riding portion of your course, you will not be able to continue. It is a forfeit of your tuition if you arrive late, miss any portion, or are not prepared to ride safely. Please be on time and prepared with the required riding gear.

Instructors will do everything within the limits of safety to coach each student to success, however, there is no guarantee that you will be able to complete this course successfully. Instructors are required to release any student who presents a safety hazard by failing to respond to coaching, for not wearing proper riding gear or if they cannot safely meet the objective of an exercise. If you are released or leave for any reason, you forfeit your tuition.

IF YOU COMPLETED THE COURSE BUT DID NOT MEET THE MINIMUM SCORES

Knowledge Test: If you scored less than 80% on the knowledge test or were unable to finish in the time allowed you must retake the knowledge test. You can sign up online for a knowledge test session using the **Testing** dropdown menu at www.gowmst.com.

Skills Test: If you fail the skills test, sign up for a retest within 90 days of the end of class. You can sign-up online for a retest session by choosing the **Motorcycle Courses** drop down menu and then choosing **Course Selection** at www.gowmst.com. Select, *"I am a returning student in needing a skills retest"* and choose a location and date to register.

There are fees associated with knowledge and skills retesting.

POSSIBLE NEXT STEPS

If your instructor recommends additional training, you will be provided options that may include repeating the same course or enrolling in a different course, or both. The tuition fees for additional courses apply.

If your instructor feels you would benefit from slower-paced, more individualized practice they may recommend a KickStart class in addition to retaking a beginner permit course. You can sign up online or contact the office if you need assistance. After you take the KickStart you will register to for a beginner permit course. You will receive a **\$50 discount** on a beginner permit course upon completion of the KickStart. Our office will assist you in signing up to retake the beginner permit course with your discount.

If your instructor feels you will be successful retaking the same course, you will need to register to take another course and pay the tuition fee.



Contact us if you need assistance