



## UNDERSTANDING EXPECTATIONS

To successfully complete this course you must be on time, prepared and attend all parts of the course. You must also pass the knowledge and skills tests offered with your course. If you arrive late to any part of your course, miss any part of your course or are unprepared when you arrive at the riding portion of your course, you will not be able to continue.

It is a forfeit of your tuition if you arrive late, miss any portion or are not prepared or able to ride safely. It is critical that you are on time and prepared with the required riding gear.

Instructors will do everything within the limits of safety to coach each student to success, however, there is no guarantee that you will be able to complete this course successfully. Instructors are required to release any student who presents a safety hazard by failing to respond to coaching, for not wearing proper riding gear or if they cannot safely meet the objective of an exercise.

If you are released for your own safety or the safety of others, or leave for any reason, it is a forfeit of your tuition.

### **IF YOU COMPLETED THE COURSE BUT DID NOT MEET THE MINIMUM SCORES**

**Knowledge Test:** If you do not pass the knowledge test or are unable to finish in the time allowed during class you will need to retake the knowledge test. Email [motorcycle@gowmst.com](mailto:motorcycle@gowmst.com) and we will assist you in planning to retake the knowledge test. We allow one complimentary retake. Subsequent retakes will have a fee associated with them.

**Skills Test:** If you fail the skills test you will need to **sign up for a retest within 90 days of the end of class.** You can sign-up online for a retesting session by choosing the Motorcycle Testing drop-down menu and then choosing Permit and Endorsement Retesting at the bottom of the drop-down menu. These sessions are exclusively for WMST students returning to retest **within 90 days of class.** We provide a motorcycle for WMST students returning to test. There are fees associated with skills retesting.

### **POSSIBLE NEXT STEPS**

If your instructor recommends additional training you will be provided feedback on what you should do next. That may include repeating the same course, enrolling in a different course, or both. Tuition fees for additional training do apply.

If your instructor feels you would benefit from slower paced, more individualized practice they may recommend a Kickstart class in addition to taking the beginner permit course again. You can sign up online for a Kickstart in the Beginner Courses section. After completing the Kickstart, you will register for a Beginner Permit Course again. We offer a \$50 discount when registering to retake the beginner permit course if you complete the Kickstart before returning to take the beginner course again. The office will assist you in getting registered to retake the beginner permit course with your Kickstart completion discount. Email [motorcycle@gowmst.com](mailto:motorcycle@gowmst.com) to request assistance.

If your instructor feels you will be successful simply retaking the same course, you can register online to retake the course.

### **Once you qualify for your permit and/or endorsement you must add it to your own license.**

You are not legal to ride until you have logged in or visited the DOL to add your credential to your own license. Please refer to your post registration email from [Motorcycle@gowmst.com](mailto:Motorcycle@gowmst.com) for instructions. Alternatively, you can go to our website course page at [GoWMST.com](http://GoWMST.com) and click on the button to assist you.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_